



# BLUE CROSS BLUE SHIELD OF TENNESSEE

## 2011-2013 Credit Recommendation Guide

The following courses have been evaluated by Corporate Articulation to potentially fulfill General Education or Elective credits for an Undergraduate Degree. In order to receive any of the credits recommended below, students should submit supporting documents to Prior Learning Assessment. For more information on PLA visit: [ecampus.phoenix.edu/pla](http://ecampus.phoenix.edu/pla) or contact the department toll free at 866-440-4707.

There are fees associated with your PLA submission. However, you may be eligible for PLA benefits. Please contact your Finance Advisor for more information.

PLA will not award credit for certifications or coursework that duplicates the content of credits earned through PLA, transfer credit, National Testing Program credit or University of Phoenix.

Clock hour to semester credit hour conversions are made by the University using current U.S. Department of Education standards.

**University of Phoenix Equivalency:** General Education or Elective category to which credit can be applied.

**Combinable:** Courses may only be combined with courses of similar content and General Education/Elective areas.

**Non-Academic:** Lack of college level theory and/or principle necessary for credit recognition. Company specific and skill-based training.

**Too Few Hours:** Courses/training that cannot receive credit because they are less than 1 hour total in length. Similar content in a 1(+) hour timeframe may be eligible for credit.

**Applicable Hours:** Indicates the total amount of actual learning time. Any breaks or lunch time included in the initial clock hours have been removed.

Updated: 10/22/2018

The credit awards shown are for informative purposes, state and program limits on Prior Learning Assessment credit may apply.

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	7 Habits Of Highly Effective People	Classroom	02/2011-12/2013	19.5 Hours	19.5	1	Interdisciplinary/ Elective
	A Class Divided	Classroom	01/2011-01/2011	2 Hours	2	Combinable	Interdisciplinary/Elective
	Access I	Classroom	04/2011-12/2013	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Access II	Classroom	04/2011-12/2013	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Access III	Classroom	04/2011-12/2013	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Basic Spanish I (Pre-Requisite)	Classroom	03/2011-12/2013	2 Hours	2	Combinable	Interdisciplinary/Elective
	Basic Spanish II	Classroom	04/2011-12/2013	3 Hours	3	Combinable	Interdisciplinary/Elective
	Battlefield Leadership Seminar I	Classroom	10/2011-10/2011	7.5 Hours	7.5	0.5	Interdisciplinary/ Elective
	Battlefield Leadership Seminar II	Classroom	10/2011-10/2011	7.5 Hours	7.5	0.5	Interdisciplinary/ Elective

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Building Diversity & Mgmt. Capabilities	Classroom	06/2011-12/2013	2 Hours	2	Combinable	Interdisciplinary/ Elective
	Building Trust	Classroom	02/2011-12/2013	3.5 Hours	3.5	Combinable	Interdisciplinary/ Elective
	Business Etiquette	Classroom	05/2011-12/2013	2.5 Hours	2.5	Combinable	Interdisciplinary/ Elective
	Business Meeting Skills	Classroom	04/2011-12/2013	2 Hours	2	Combinable	Interdisciplinary/ Elective
	Coaching	Classroom	01/2011-12/2013	3 Hours	3	Combinable	Interdisciplinary/Elective
	Communication Skills	Classroom	01/2011-12/2013	2.5 Hours	2.5	Combinable	Interdisciplinary/Elective
	Creative Problem Solving	Classroom	01/2011-12/2013	4 Hours	4	Combinable	Interdisciplinary/ Elective
	Critical Management Skills	Classroom	03/2013-12/2013	6 Hour(s)	0	0.0	Non-Academic
	Customers with a Difference	Self-Paced	01/2013-12/2013	2 Hour(s)	1	Combinable	Interdisciplinary/Elective
	Developing Others	Classroom	01/2013-12/2013	3.5 Hour(s)	3.5	Combinable	Interdisciplinary/Elective
	Effective Presentation Skills	Classroom	05/2011-12/2013	3.5 Hours	3.5	Combinable	Interdisciplinary/ Elective
	Emotional Intelligence	Classroom	05/2011-12/2013	3.5 Hours	3.5	Combinable	Interdisciplinary/Elective
	Essentials Of Leadership	Classroom	01/2011-07/2011	3.5 Hours	3.5	Combinable	Interdisciplinary/ Elective
	Excel I	Classroom	04/2011-12/2013	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Excel II	Classroom	04/2011-12/2013	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Excel III	Classroom	04/2011-12/2013	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Generational Diversity	Classroom	03/2011-12/2013	2 Hours	2	Combinable	Interdisciplinary/Elective
	Heartmath	Classroom	03/2011-12/2013	3.5 Hours	3.5	Combinable	Interdisciplinary/ Elective
	Influential Leadership	Classroom	03/2011-12/2011	3.5 Hours	3.5	Combinable	Interdisciplinary/ Elective
	Interview Skills	Classroom	02/2011-12/2013	2 Hours	0	0	Non-Academic
	Leadership Foundations	Classroom	03/2011-12/2013	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Leading Change	Classroom	02/2011-11/2011	3.5 Hours	3.5	Combinable	Interdisciplinary/ Elective
	Making Effective Decisions	Classroom	03/2011-12/2013	3 Hours	3	Combinable	Interdisciplinary/ Elective
	Managing A Budget	Classroom	06/2011-07/2011	3 Hours	3	Combinable	Interdisciplinary/ Elective
	Managing Conflict	Classroom	03/2011-10/2011	3.5 Hours	3.5	Combinable	Interdisciplinary/ Elective

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Motivating Others	Classroom	03/2011-12/2013	3.5 Hours	3.5	Combinable	Interdisciplinary/ Elective
	Navigating Beyond Conflict	Classroom	01/2013-12/2013	3.5 Hour(s)	3.5	Combinable	Interdisciplinary/Elective
	Overview Of The Enterprise	Classroom	05/2011-12/2013	13 Hours	0	0	Non-Academic
	PowerPoint I	Classroom	04/2011-08/2011	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	PowerPoint II	Classroom	04/2011-08/2011	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Practical Business Writing	Classroom	07/2013-012/2013	3 Hour(s)	3	Combinable	Interdisciplinary/Elective
	Project Management Class I (Vendor-35 People)	Classroom	10/2011-12/2013	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Religion In The Workplace	Classroom	05/2011-05/2011	2 Hours	2	Combinable	Interdisciplinary/Elective
	Resume Writing	Classroom	01/2011-12/2013	2 Hours	0	0	Non-Academic
	Situational Leadership	Classroom	02/2011-12/2013	16 Hours	16	1	Interdisciplinary/ Elective
	Soft Skills For Customer Service	Classroom	01/2011-12/2011	2.5 Hours	2.5	Combinable	Interdisciplinary/ Elective
	Taking Action To Solve Problems	Classroom	01/2011-10/2011	4 Hours	4	Combinable	Interdisciplinary/ Elective
	Tips & Tricks for amazing PowerPoint Presentations	Classroom	01/2013-12/2013	3 Hour(s)	3	Combinable	Interdisciplinary/Elective
	Word III	Classroom	04/2011-08/2011	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Word I	Classroom	04/2011-08/2011	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Word II	Classroom	04/2011-08/2011	6.5 Hours	6.5	Combinable	Interdisciplinary/ Elective
	Writing At Work	Classroom	02/2011-09/2011	7 Hours	7	Combinable	Interdisciplinary/Elective

The University's Central Administration is located at 4035 S. Riverpoint Parkway Phoenix, AZ 85040. University of Phoenix is accredited by The Higher Learning Commission and is a member of the North Central Association. For additional information, contact The Higher Learning Commission, [ncahlc.org](http://ncahlc.org).