

CITRUS VALLEY HEALTH PARTNERS

2012 Credit Recommendation Guide

The following courses have been evaluated by Corporate Articulation to potentially fulfill General Education or Elective credits for an Undergraduate Degree. In order to receive any of the credits recommended below, students should submit supporting documents to Prior Learning Assessment. For more information on PLA visit: ecampus.phoenix.edu/pla or contact the department toll free at 866-440-4707.

There are fees associated with your PLA submission. However, you may be eligible for PLA benefits. Please contact your Finance Advisor for more information.

PLA will not award credit for certifications or coursework that duplicates the content of credits earned through PLA, transfer credit, National Testing Program credit or University of Phoenix.

Clock hour to semester credit hour conversions are made by the University using current U.S. Department of Education standards.

University of Phoenix Equivalency: General Education or Elective category to which credit can be applied.

Combinable: Courses may only be combined with courses of similar content and General Education/Elective areas.

Non-Academic: Lack of college level theory and/or principle necessary for credit recognition. Company specific and skill-based training.

Too Few Hours: Courses/training that cannot receive credit because they are less than 1 hour total in length. Similar content in a 1(+) hour timeframe may be eligible for credit.

Applicable Hours: Indicates the total amount of actual learning time. Any breaks or lunch time included in the initial clock hours have been removed.

Updated: 09/13/2012

* Students must complete the entire workshop to receive credit award

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
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CVHP Leadership Academy for Nurse Leaders

	CVHP Leadership Academy for Nurse Leaders	Classroom	01/2012-12/2012	46.75 Hour(s)	30	2.0	Interdisciplinary/Elective
	Introduction of Participants	Classroom	01/2012-12/2012	30 Min(s)	0	*	Non-Academic
	CVHP	Classroom	01/2012-12/2012	25 Min(s)	0	*	Non-Academic
	Understanding our Market and the Community We Serve	Classroom	01/2012-12/2012	50 Min(s)	0.83	*	Interdisciplinary/Elective
	CVHP Leadership Part 1	Classroom	01/2012-12/2012	30 Min(s)	0	*	Non-Academic
	CVHP Leadership Part 2	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	CVHP Leadership Part 3	Classroom	01/2012-12/2012	1.75 Hour(s)	1.75	*	Interdisciplinary/Elective
	Group Activities – How to Use Strengths	Classroom	01/2012-12/2012	2.25 Hour(s)	2.25	*	Interdisciplinary/Elective

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Debriefing/Pre-test	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Communication Concepts	Classroom	01/2012-12/2012	2 Hour(s)	2	*	Interdisciplinary/Elective
	Preparing and Giving Meaningful Performance Evaluation	Classroom	01/2012-12/2012	2.5 Hour(s)	2.5	*	Interdisciplinary/Elective
	Role Playing	Classroom	01/2012-12/2012	1.75 Hour(s)	0	*	Non-Academic
	Everything You Always Wanted to Know About Weingarten and Grievance Meetings/Role Playing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Debriefing/Pre-test	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Open / Introduction / Agenda	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Unacceptable behavior: What it is / How it Evolves	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Taking effective decisive action	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Managing conflict by using firm assertive strategies	Classroom	01/2012-12/2012	1.5 Hour(s)	1.5	*	Interdisciplinary/Elective
	Discipline action; Taking the last resort (termination)	Classroom	01/2012-12/2012	2.25 Hour(s)	2.25	*	Interdisciplinary/Elective
	Post-test/Evaluation/Video Presentation	Classroom	01/2012-12/2012	15 Min(s)	0	*	Non-Academic
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Useful Financial Metrics in the Patient Care Setting	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Operational budgeting	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Patient Quality, Avoidable Harm & Safety: Key Performance Improvement Metrics	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	The connection between core measures compliance and reimbursement	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Table top exercise	Classroom	01/2012-12/2012	30 Min(s)	0	*	Non-Academic
	The Leader's Role in Protecting our Patient's Skin	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Creating a Power Point Presentation	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Customer Service	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Customer Service at the Bedside	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Cultural Diversity	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	The Leader's Role in Setting Expectations and Managing Class ACT Behavior	Classroom	01/2012-12/2012	1.25 Hour(s)	1.25	*	Interdisciplinary/Elective

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Role Playing	Classroom	01/2012-12/2012	1.75 Hour(s)	0	*	Non-Academic
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Injuries, Sharps and Body Substance Exposure	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Safe Lifting and Repositioning of Patients	Classroom	01/2012-12/2012	1.5 Hour(s)	1.5	*	Interdisciplinary/Elective
	How to Keep Infections Out of the Workplace	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Hiring the right people and keeping the right people	Classroom	01/2012-12/2012	2 Hour(s)	2	*	Interdisciplinary/Elective
	Project Presentations	Classroom	01/2012-12/2012	1.25 Hour(s)	0	*	Non-Academic
	Graduation Ceremony	Classroom	01/2012-12/2012	45 Min(s)	0	*	Non-Academic

Leadership Academy for the Directors, VPs, and Executives

	Leadership Academy for the Directors, VPs, and Executives	Classroom	01/2012-12/2012	46.5 Hours	24	1.5	Interdisciplinary/Elective
	Introduction of Participants	Classroom	01/2012-12/2012	2 Hours	0	*	Non-Academic
	CVHP Leadership	Classroom	01/2012-12/2012	1 Hours	0	*	Non-Academic
	The Mouse Ran Down the Clock – Working More Effectively, It's About Time	Classroom	01/2012-12/2012	4 Hours	4	*	Interdisciplinary/Elective
	Post-test and Video – Walk the Talk	Classroom	01/2012-12/2012	15 Min(s)	0	*	Non-Academic
	Debriefing/Pre-test	Classroom	01/2012-12/2012	1.5 Hours	0	*	Non-Academic
	Well Being	Classroom	01/2012-12/2012	2 Hours	2	*	Interdisciplinary/Elective
	Developing Your Emotional Intelligence	Classroom	01/2012-12/2012	3.75 Hours	3.75	*	Interdisciplinary/Elective
	Post-test and Video – The Power of Attitude	Classroom	01/2012-12/2012	15 Min(s)	0	*	Non-Academic
	Debriefing/Pre-test	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Open / Introduction / Agenda	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Unacceptable behavior: What it is / How it evolves	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Taking Effective Decisive Action	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Managing conflict by Using Firm Assertive Strategies	Classroom	01/2012-12/2012	1.5 Hour(s)	1.5	*	Interdisciplinary/Elective
	Discipline Action; Taking the Last Resort (termination)	Classroom	01/2012-12/2012	2.25 Hour(s)	2.25	*	Interdisciplinary/Elective
	Post-test/Evaluation/Video Presentation	Classroom	01/2012-12/2012	15 Min(s)	0	*	Non-Academic

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Understanding Data/Statistical Analysis	Classroom	01/2012-12/2012	2 Hour(s)	2	*	Interdisciplinary/Elective
	Value-based Interviewing...Hiring the Right People	Classroom	01/2012-12/2012	2 Hour(s)	2	*	Interdisciplinary/Elective
	Keeping our Patients Safe...2-Patient Identifiers	Classroom	01/2012-12/2012	1.5 Hour(s)	1.5	*	Interdisciplinary/Elective
	Video – The Butterfly Effect	Classroom	01/2012-12/2012	15 Min(s)	0	*	Non-Academic
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Customer Service	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	The Role of the Leader in Communicating the CVHP Vision	Classroom	01/2012-12/2012	1 Hour(s)	0	*	Non-Academic
	Cultural Diversity	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Customer Service	Classroom	01/2012-12/2012	30 Min(s)	0.5	*	Interdisciplinary/Elective
	The Leader's Role in Setting Expectations and Managing Class ACT Behavior	Classroom	01/2012-12/2012	1.25 Hour(s)	1.25	*	Interdisciplinary/Elective
	Role Playing	Classroom	01/2012-12/2012	1.75 Hour(s)	0	*	Non-Academic
	Post-test, Video Presentation – Johnny the Bagger	Classroom	01/2012-12/2012	15 Min(s)	0	*	Non-Academic
	Graduation Ceremony	Classroom	01/2012-12/2012	45 Min(s)	0	*	Non-Academic

CVHP Leadership Academy for the Relief Charge Nurses

	CVHP Leadership Academy for the Relief Charge Nurses	Classroom	01/2012-12/2012	43.5 Hours	30	2.0	Interdisciplinary/Elective
	Introduction of Participants	Classroom	01/2012-12/2012	30 Min(s)	0	*	Non-Academic
	CVHP	Classroom	01/2012-12/2012	25 Min(s)	0	*	Non-Academic
	Understanding our Market and the Community We Serve	Classroom	01/2012-12/2012	50 Min(s)	0.83	*	Interdisciplinary/Elective
	CVHP Leadership Part 1	Classroom	01/2012-12/2012	30 Min(s)	0	*	Non-Academic
	CVHP Leadership Part 2	Classroom	01/2012-12/2012	1 Hour(s)	0	*	Non-Academic
	CVHP Leadership Part 3	Classroom	01/2012-12/2012	1.75 Hour(s)	1.75	*	Interdisciplinary/Elective
	Group Activities – How to Use Strengths	Classroom	01/2012-12/2012	2.25 Hour(s)	2.25	*	Interdisciplinary/Elective
	Debriefing/Pre-test	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Communication Concepts	Classroom	01/2012-12/2012	2 Hour(s)	2	*	Interdisciplinary/Elective

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Nuts and Bolts of Project Management – Part I	Classroom	01/2012-12/2012	2.5 Hour(s)	2.5	*	Interdisciplinary/Elective
	Nuts and Bolts of Project Management – Part II	Classroom	01/2012-12/2012	1.75 Hour(s)	1.75	*	Interdisciplinary/Elective
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Open / Introduction / Agenda	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Unacceptable Behavior: What it is / How it evolves	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Taking Effective Decisive Action	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Managing Conflict by Using Firm Assertive Strategies	Classroom	01/2012-12/2012	1.5 Hour(s)	1.5	*	Interdisciplinary/Elective
	Discipline action; Taking the Last Resort (termination)	Classroom	01/2012-12/2012	2.25 Hour(s)	2.25	*	Interdisciplinary/Elective
	Post-test/Evaluation/Video Presentation	Classroom	01/2012-12/2012	15 Min(s)	0	*	Non-Academic
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Useful Financial Metrics in the Patient Care Setting	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Operational Budgeting	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Patient Quality, Avoidable Harm & Safety: Key Performance Improvement Metrics	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	The Connection Between Core Measures Compliance and Reimbursement	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Table Top Exercise	Classroom	01/2012-12/2012	30 Min(s)	0	*	Non-Academic
	The Leader's Role in Protecting our Patient's Skin	Classroom	01/2012-12/2012	0.75 Min(s)	0.75	*	Interdisciplinary/Elective
	Post-Test and Video	Classroom	01/2012-12/2012	0.25 Min(s)	0	*	Non-Academic
	Creating a Power Point Presentation	Classroom	01/2012-12/2012	30 Min(s)	0.5	*	Interdisciplinary/Elective
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Customer Service	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Customer Service at the Bedside	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Cultural Diversity	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	The Leader's Role in Setting Expectations and Managing Class ACT Behavior	Classroom	01/2012-12/2012	1.25 Hour(s)	1.25	*	Interdisciplinary/Elective
	Role Playing	Classroom	01/2012-12/2012	1.75 Hour(s)	0	*	Non-Academic
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Injuries, Sharps and Body Substance Exposure	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Safe Lifting and Repositioning of Patients	Classroom	01/2012-12/2012	1.5 Hour(s)	1.5	*	Interdisciplinary/Elective
	How to Keep Infections Out of the Workplace	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Hiring the Right People and Keeping the Right People	Classroom	01/2012-12/2012	2 Hour(s)	2	*	Interdisciplinary/Elective
	Project Presentations	Classroom	01/2012-12/2012	1.25 Hour(s)	0	*	Non-Academic
	Graduation Ceremony	Classroom	01/2012-12/2012	45 Min(s)	0	*	Non-Academic

CVHP Leadership Academy for the Clinical Supervisors

	CVHP Leadership Academy for the Clinical Supervisors	Classroom	01/2012-12/2012	46.75 Hour(s)	28	1.5	Interdisciplinary/Elective
	Introduction of Participants	Classroom	01/2012-12/2012	30 Min(s)	0	*	Non-Academic
	CVHP	Classroom	01/2012-12/2012	25 Min(s)	0	*	Non-Academic
	Understanding our Market and the Community We Serve	Classroom	01/2012-12/2012	50 Min(s)	0.83	*	Interdisciplinary/Elective
	CVHP Leadership Part 1	Classroom	01/2012-12/2012	30 Min(s)	0	*	Non-Academic
	CVHP Leadership Part 2	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	CVHP Leadership Part 3	Classroom	01/2012-12/2012	1.75 Hour(s)	1.75	*	Interdisciplinary/Elective
	Group Activities – How to Use Strengths	Classroom	01/2012-12/2012	2.25 Hour(s)	2.25	*	Interdisciplinary/Elective
	Debriefing/Pre-test	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Communication Concepts	Classroom	01/2012-12/2012	2 Hour(s)	2	*	Interdisciplinary/Elective
	Preparing and Giving Meaningful Performance Evaluation	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Role Playing	Classroom	01/2012-12/2012	1 Hour(s)	0	*	Non-Academic
	Debriefing/Pre-test	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Open / Introduction / Agenda	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Unacceptable behavior: What it is / How it Evolves	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Taking Effective Decisive Action	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Managing Conflict by Using Firm Assertive Strategies	Classroom	01/2012-12/2012	1.5 Hour(s)	1.5	*	Interdisciplinary/Elective
	Discipline Action; Taking the Last Resort (termination)	Classroom	01/2012-12/2012	2.25 Hour(s)	2.25	*	Interdisciplinary/Elective

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Post-test/Evaluation/Video Presentation	Classroom	01/2012-12/2012	15 Min(s)	0	*	Non-Academic
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Useful Financial Metrics in the Patient Care Setting	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Operational budgeting	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Patient Quality, Avoidable Harm & Safety: Key Performance Improvement Metrics	Classroom	01/2012-12/2012	1.5 Hour(s)	1.5	*	Interdisciplinary/Elective
	The Connection Between Core Measures Compliance and Reimbursement	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Table Top Exercise	Classroom	01/2012-12/2012	30 Min(s)	0	*	Non-Academic
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Customer Service	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Cultural Diversity	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Customer Service at the Bedside	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	The Leader's Role in Setting Expectations and Managing Class ACT Behavior	Classroom	01/2012-12/2012	1.25 Hour(s)	1.25	*	Interdisciplinary/Elective
	Role Playing	Classroom	01/2012-12/2012	1.75 Hour(s)	0	*	Non-Academic
	Debriefing & Pre-Assessments	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Injuries, Sharps and Body Substance Exposure	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Ergonomics and Safety	Classroom	01/2012-12/2012	1.5 Hour(s)	1.5	*	Interdisciplinary/Elective
	How to Keep Infections Out of the Workplace	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Hiring the Right People and Keeping the Right People	Classroom	01/2012-12/2012	2 Hour(s)	2	*	Interdisciplinary/Elective
	Post-Assessments	Classroom	01/2012-12/2012	1.25 Hour(s)	0	*	Non-Academic
	Graduation Ceremony	Classroom	01/2012-12/2012	45 Min(s)	0	*	Non-Academic

CVHP Leadership Academy for the Non-Clinical Supervisor Series

	CVHP Leadership Academy for the Non-Clinical Supervisor Series	Classroom	01/2012-12/2012	53.25 Hour(s)	26	1.5	Interdisciplinary/Elective
	Introduction of Participants	Classroom	01/2012-12/2012	30 Min(s)	0	*	Non-Academic
	CVHP	Classroom	01/2012-12/2012	25 Min(s)	0	*	Non-Academic
	Understanding our Market and the Community We Serve	Classroom	01/2012-12/2012	50 Min(s)	0.83	*	Interdisciplinary/Elective

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	CVHP Leadership Part 1	Classroom	01/2012-12/2012	30 Min(s)	0	*	Non-Academic
	CVHP Leadership Part 2	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	CVHP Leadership Part 3	Classroom	01/2012-12/2012	1.75 Hour(s)	1.75	*	Interdisciplinary/Elective
	Group Activities – How to Use Strengths	Classroom	01/2012-12/2012	2.25 Hour(s)	2.25	*	Interdisciplinary/Elective
	Debriefing/Pre-test	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Communication Concepts	Classroom	01/2012-12/2012	2 Hour(s)	2	*	Interdisciplinary/Elective
	Preparing and Giving Meaningful Performance Evaluation	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Hiring the Right People	Classroom	01/2012-12/2012	2 Hour(s)	2	*	Interdisciplinary/Elective
	How to Keep Infections Out of the Workplace	Classroom	01/2012-12/2012	1.25 Hour(s)	1.25	*	Interdisciplinary/Elective
	Post-test, Evaluation, and Video	Classroom	01/2012-12/2012	15 Hour(s)	0	*	Non-Academic
	Open / Introduction / Agenda	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Unacceptable Behavior: What it is / How it evolves	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Taking Effective Decisive action	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Managing Conflict by Using Firm Assertive Strategies	Classroom	01/2012-12/2012	1.5 Hour(s)	1.5	*	Interdisciplinary/Elective
	Discipline action; Taking the Last Resort (termination)	Classroom	01/2012-12/2012	2.25 Hour(s)	2.25	*	Interdisciplinary/Elective
	Post-test/Evaluation/Video Presentation	Classroom	01/2012-12/2012	15 Min(s)	0	*	Non-Academic
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic
	Useful Financial Metrics in the Patient Care Setting	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Operational budgeting	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Patient Quality, Avoidable Harm & Safety: Key Performance Improvement Metrics	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	The connection between core measures compliance and reimbursement	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Injuries, Sharps and Body Substance Exposure	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Ergonomics and Safety	Classroom	01/2012-12/2012	45 Min(s)	0.75	*	Interdisciplinary/Elective
	Table Top Exercise	Classroom	01/2012-12/2012	1 Hour(s)	0	*	Non-Academic
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Customer Service	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Customer Service at the Bedside	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	Cultural Diversity	Classroom	01/2012-12/2012	1 Hour(s)	1	*	Interdisciplinary/Elective
	The Leader's Role in Setting Expectations and Managing Class ACT Behavior	Classroom	01/2012-12/2012	1.25 Hour(s)	1.25	*	Interdisciplinary/Elective
	Role Playing	Classroom	01/2012-12/2012	1.75 Hour(s)	0	*	Non-Academic
	Debriefing	Classroom	01/2012-12/2012	1.5 Hour(s)	0	*	Non-Academic