



# CRICKET COMMUNICATIONS

## 2008 Credit Recommendation Guide

The following courses have been evaluated by University of Phoenix Prior Learning Assessment to potentially fulfill General Education or Elective credits for an Undergraduate Degree. In order to potentially receive any of the credits recommended below, students should submit supporting documents to Prior Learning Assessment. For more information on PLA visit: [ecampus.phoenix.edu/pla](http://ecampus.phoenix.edu/pla) or contact the department toll free at 866-440-4707.

There are fees associated with your PLA submission. However, you may be eligible for PLA benefits. Please contact your Finance Advisor for more information. PLA will not award credit for certifications or coursework that duplicates the content of credits earned through PLA, transfer credit, National Testing Program credit or University of Phoenix. Clock hour to semester credit hour conversions are made by the University using current U.S. Department of Education standards.

**University of Phoenix Equivalency:** General Education or Elective category to which credit can be applied.

**Combinable:** Courses may only be combined with courses of similar content and General Education/Elective areas.

**Non-Academic:** Lack of college level theory and/or principle necessary for credit recognition. Company specific and skill-based training.

**Too Few Hours:** Courses/training that cannot receive credit because they are less than 1 hour total in length. Similar content in a 1(+) hour timeframe may be eligible for credit.

**Applicable Hours:** Indicates the total amount of actual learning time. Any breaks or lunch time included in the initial clock hours have been removed.

Updated: 08/27/2019

The credit awards shown are for informative purposes, state and program limits on Prior Learning Assessment credit may apply.

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
<b>*NOTE - THE ASTERISKS IN THE APPLICABLE HOURS COLUMN INDICATES PREVIOUSLY EVALUATED COURSES.</b>							
PLD 220	TRAIN THE TRAINER	CLASSROOM	01/2008-12/2008	5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	ACTIVE LISTENING	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	COMMUNICATION ARTS
	APPRAISING PEOPLE AND PERFORMANCE	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	BEING A TEAM PLAYER VER. 2	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	BREAKTHROUGH CUSTOMER SERVICE	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	BUILDING BETTER CUSTOMER RELATIONSHIPS	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	CLOSING THE GENDER COMMUNICATION GAP	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	COACHING AND COUNSELING PRACTICE VER.2	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	COMMUNICATIONS ESSENTIALS	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	COMMUNICATION ARTS
	CONFLICT MANAGEMENT FOR EMPLOYEES, CRICKET COMMUNICATIONS	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	CONFLICT RESOLUTION	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	COUNSELING AND DISCIPLINING	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	EFFECTIVE CHANGE MANAGEMENT	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	EFFECTIVE FEEDBACK	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	EFFECTIVE NEGOTIATION	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	EFFECTIVE SUPERVISION, CRICKET COMMUNICATIONS	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	ENSURING QUALIFIED EMPLOYEES	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	EZ BUSINESS WRITING	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	GETTING UNBIASED INFORMATION	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	GIVING CLEAR INFORMATION	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	IDENTIFYING AND SOLVING PROBLEMS	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	INTERPERSONAL BEHAVIOR PATTERNS 1	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	SOCIAL SCIENCE
	LISTENING AND ORGANIZING	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MAKING DECISIONS, WEIGHING RISK	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MANAGERS AS MENTORS: UNDERSTANDING MENTORING	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MANAGING STRESS FOR EMPLOYEES, CRICKET COMMUNICATIONS	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MANAGING THE GLOBAL SUPPLY CHAIN: AN INTRODUCTION	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MAXIMIZING EMPLOYEE INVOLVEMENT	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	MOTIVATING OTHERS THROUGH ADAPTIVE LEADERSHIP - 2008	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	PLANNING AND SCHEDULING WORK	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	PREPARING EFFECTIVE PRESENTATIONS	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	SETTING GOALS AND STANDARDS	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	THINKING CLEARLY AND ANALYTICALLY	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	TIME MANAGEMENT AND PRIORITIZING	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	TIME MANAGEMENT IN THE WORK PLACE	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	TRAINING COACHING AND DELEGATING	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
	VIOLENCE IN THE WORKPLACE	SELF-PACED	01/2008-12/2008	7.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE

The University's Central Administration is located at 4025 S. Riverpoint Parkway, Phoenix, AZ 85040. University of Phoenix is accredited by The Higher Learning Commission and is a member of the North Central Association. © 2019 University of Phoenix, Inc. All rights reserved.