



FARMERS GROUP, INC.

2000-2014 Credit Recommendation Guide

The following courses have been evaluated by Corporate Articulation to potentially fulfill General Education or Elective credits for an Undergraduate Degree. In order to potentially receive any of the credits recommended below, students should submit supporting documents to Prior Learning Assessment. For more information on PLA visit: ecampus.phoenix.edu/pla or contact the department toll free at 866-440-4707.

There are fees associated with your PLA submission. However, you may be eligible for PLA benefits. Please contact your Finance Advisor for more information.

PLA will not award credit for certifications or coursework that duplicates the content of credits earned through PLA, transfer credit, National Testing Program credit or University of Phoenix.

Clock hour to semester credit hour conversions are made by the University using current U.S. Department of Education standards.

University of Phoenix Equivalency: General Education or Elective category to which credit can be applied.

Combinable: Courses may only be combined with courses of similar content and General Education/Elective areas.

Non-Academic: Lack of college level theory and/or principle necessary for credit recognition. Company specific and skill-based training.

Too Few Hours: Courses/training that cannot receive credit because they are less than 1 hour total in length. Similar content in a 1(+) hour timeframe may be eligible for credit.

Applicable Hours: Indicates the total amount of actual learning time. Any breaks or lunch time included in the initial clock hours have been removed.

Updated: 04/22/2014

The credit awards shown are for informative purposes, state and program limits on Prior Learning Assessment credit may apply.

| Course Number | Course Title | Delivery Method | Course Year | Course Length | Applicable Hours | Credits Recommended | University of Phoenix Equivalency |
|---------------|---|--------------------------|-----------------|------------------------|------------------|---------------------|-----------------------------------|
| | Agent Licensing Education for Michigan P&C Producer | Classroom/Lab | 01/2000-12/2014 | 40/24 Hour(s) | 52 | 3.0 | Interdisciplinary/Elective |
| | Making Effective Presentations | Classroom | 09/2011-12/2014 | 16 Hour(s) | 16 | 1.0 | Communication Arts |
| | Leading the ServicePoint Way | Classroom | 01/2011-12/2014 | 2.5 Day(s) | 19.25 | 1.0 | Interdisciplinary/Elective |
| | Privileged to Serve | Classroom/ Self-Paced | 09/2011-12/2014 | 10.33/ 2.49 Hour(s) | 11.57 | 0.5* | Interdisciplinary/Elective |
| | Privileged to Understand and Empathize | Self-Paced | 09/2011-12/2014 | 0.66 Hour(s) | | | Please see credit award above |
| | Privileged to Understand and Empathize | Classroom | 09/2011-12/2014 | 2.33 Hour(s) | | | Please see credit award above |
| | Privileged to Interact | Self-Paced | 09/2011-12/2014 | 1 Hour(s) | | | Please see credit award above |
| | Privileged to Interact | Classroom | 09/2011-12/2014 | 3.5 Hour(s) | | | Please see credit award above |
| | Privileged to Restore the Relationship | Self-Paced | 09/2011-12/2014 | 0.83 Hour(s) | | | Please see credit award above |

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|---------------|--|-----------------|-----------------|---------------|------------------|---------------------|-----------------------------------|
| | Privileged to Restore the Relationship | Classroom | 09/2011-12/2014 | 4.5 Hour(s) | | | Please see credit award above |
| | ZurichLean Green Belt Curriculum | Self-Paced | 09/2011-12/2014 | 21 Hour(s) | 10.5 | 0.5* | Interdisciplinary/Elective |
| | Zurich Lean Green Belt Training | Self-Paced | 09/2011-12/2014 | 1 Hour(s) | | | Please see credit award above |
| | Lean Tools | Self-Paced | 09/2011-12/2014 | 3 Hour(s) | | | Please see credit award above |
| | Non-Value-Added Steps and Tasks | Self-Paced | 09/2011-12/2014 | 3 Hour(s) | | | Please see credit award above |
| | Lean Techniques | Self-Paced | 09/2011-12/2014 | 6 Hour(s) | | | Please see credit award above |
| | Lean Strategies | Self-Paced | 09/2011-12/2014 | 4 Hour(s) | | | Please see credit award above |
| | Six Sigma in the Lean Organization | Self-Paced | 09/2011-12/2014 | 2 Hour(s) | | | Please see credit award above |
| | Starting the Change Process | Self-Paced | 09/2011-12/2014 | 2 Hour(s) | | | Please see credit award above |
| | ZurichLean Yellow Belt Curriculum | Self-Paced | 09/2011-12/2014 | 17 Hour(s) | 8.5 | 0.5* | Interdisciplinary/Elective |
| | Introduction to Zurich Lean | Self-Paced | 09/2011-12/2014 | 1 Hour(s) | | | Please see credit award above |
| | Zurich Lean Yellow Belt Training | Self-Paced | 09/2011-12/2014 | 1 Hour(s) | | | Please see credit award above |
| | Lean Concepts | Self-Paced | 09/2011-12/2014 | 3 Hour(s) | | | Please see credit award above |
| | Lean Logic | Self-Paced | 09/2011-12/2014 | 4 Hour(s) | | | Please see credit award above |
| | Lean Value | Self-Paced | 09/2011-12/2014 | 4 Hour(s) | | | Please see credit award above |
| | Why Customer Driven? | Self-Paced | 09/2011-12/2014 | 4 Hour(s) | | | Please see credit award above |

The University's Central Administration is located at 1625 W. Fountainhead Pkwy., Tempe, AZ 85282-2371. Online Campus: 3157 E. Elwood St., Phoenix, AZ 85034. University of Phoenix is accredited by The Higher Learning Commission and is a member of the North Central Association. University of Phoenix was placed on Notice by The Higher Learning Commission, effective June 27, 2013. For additional information, contact The Higher Learning Commission, ncahlc.org.