



MARION COUNTY BOARD OF COUNTY COMMISSIONERS

2010-2011 Credit Recommendation Guide

The following courses have been evaluated by Corporate Articulation to potentially fulfill General Education or Elective credits for an Undergraduate Degree. In order to receive any of the credits recommended below, students should submit supporting documents to Prior Learning Assessment. For more information on PLA visit: ecampus.phoenix.edu/pla or contact the department toll free at 866-440-4707.

There are fees associated with your PLA submission. However, you may be eligible for PLA benefits. Please contact your Finance Advisor for more information. PLA will not award credit for certifications or coursework that duplicates the content of credits earned through PLA, transfer credit, National Testing Program credit or University of Phoenix. Clock hour to semester credit hour conversions are made by the University using current U.S. Department of Education standards.

University of Phoenix Equivalency: General Education or elective category to which credit can be applied.

Combinable: Courses may only be combined with courses of similar content and General Education/Elective areas.

Non-Academic: Lack of college level theory and/or principle necessary for credit recognition. Company specific and skill-based training.

Too Few Hours: Courses/training that cannot receive credit because they are less than 1 hour total in length. Similar content in a 1(+) hour timeframe may be eligible for credit.

Applicable Hours: Indicates the total amount of actual learning time. Any breaks or lunch time included in the initial clock hours have been removed.

Course Number	Course Title	Delivery Method	Course Year	Course Length		Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Advanced Supervisors	Classroom	10/2000-12/2011	11	Hour(s)	11	0.5	Interdisciplinary/ Elective
	Appropriate Assertiveness	Classroom	10/2000-12/2011	2.5	Hour(s)	0	0.0	Non-Academic
	Attitude Means Everything	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Basic Communication	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Communication Arts
	Basic Listening Skills	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Communication Arts
	Be Prepared to Speak	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Communication Arts
	Bloodborne Pathogens	Classroom	10/2000-12/2011	2	Hour(s)	2	Combinable	Interdisciplinary/ Elective
	Coaching, Counseling, and Mentoring	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Communication with Diplomacy and Tact	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Communication Arts

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	Cultural Diversity	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Dealing with Angry and Difficult Customers	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Dealing with Change	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Delegating Effectively	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Documenting and Disciplining Employee Behavior	Classroom	10/2000-12/2011	2.5	Hour(s)	0	0.0	Non-Academic
	Effective Customer Service	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Employee Motivation	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Facilitating Effective Meetings	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Frontdesk Superstar	Classroom	10/2000-12/2011	2.5	Hour(s)	0	0.0	Non-Academic
	Get More Organized	Classroom	10/2000-12/2011	2.5	Hour(s)	0	0.0	Non-Academic
	Goal Setting	Classroom	10/2000-12/2011	2.5	Hour(s)	0	0.0	Non-Academic
	Lessons in Leadership	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Managing Multiple Priorities	Classroom	10/2000-12/2011	2.5	Hour(s)	0	0.0	Non-Academic
	New Supervisors	Classroom	10/2000-12/2011	11	Hour(s)	0	0.0	Non-Academic
	Problem Solving and Conflict Resolution	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Communication Effectively	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Communication Arts
	Professional Ethics	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Sexual and Employee Harassment	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Strengthening Your People Skills	Classroom	10/2000-12/2011	2.5	Hour(s)	0	0.0	Non-Academic
	Stress Management	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Substance Abuse Prevention	Classroom	10/2000-12/2011	1.5	Hour(s)	1.5	Combinable	Interdisciplinary/ Elective
	Team Building	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Time Management	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	Violence in the Workplace	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective
	What's Your Image	Classroom	10/2003 - 12/2011	3	Hour(s)	0	0.0	Non-Academic

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	The Spirit of Leadership	Classroom	10/2000-12/2011	2.5	Hour(s)	2.5	Combinable	Interdisciplinary/ Elective