



ORANGE LAKE RESORTS

2013 Credit Recommendation Guide

The following courses have been evaluated by Corporate Articulation to potentially fulfill General Education or Elective credits for an Undergraduate Degree. In order to receive any of the credits recommended below, students should submit supporting documents to Prior Learning Assessment. For more information on PLA visit: ecampus.phoenix.edu/pla or contact the department toll free at 866-440-4707.

There are fees associated with your PLA submission. However, you may be eligible for PLA benefits. Please contact your Finance Advisor for more information.

PLA will not award credit for certifications or coursework that duplicates the content of credits earned through PLA, transfer credit, National Testing Program credit or University of Phoenix.

Clock hour to semester credit hour conversions are made by the University using current U.S. Department of Education standards.

University of Phoenix Equivalency: General Education or Elective category to which credit can be applied.

Combinable: Courses may only be combined with courses of similar content and General Education/Elective areas.

Non-Academic: Lack of college level theory and/or principle necessary for credit recognition. Company specific and skill-based training.

Too Few Hours: Courses/training that cannot receive credit because they are less than 1 hour total in length. Similar content in a 1(+) hour timeframe may be eligible for credit.

Applicable Hours: Indicates the total amount of actual learning time. Any breaks or lunch time included in the initial clock hours have been removed.

Updated: 11/02/2018

The credit awards shown are for informative purposes, state and program limits on Prior Learning Assessment credit may apply.

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
---------------	--------------	-----------------	-------------	---------------	------------------	---------------------	-----------------------------------

Core Requirements

	Anti-Harassment & Discrimination (Leadership Version)	Classroom	01/2013-12/2013	1 Hour(s)	1	Combinable	Interdisciplinary/Elective
	Anti-Harassment & Discrimination (Team Member Version)	Classroom	01/2013-12/2013	1 Hour(s)	1	Combinable	Interdisciplinary/Elective
	IT Technology Orientation	Classroom	01/2013-12/2013	1 Hour(s)	1	Combinable	Interdisciplinary/Elective
	New Employee Orientation	Classroom	01/2013-12/2013	1 Day(s)	0	0.0	Non-Academic
	Stay Real: Delivering The Guest Experience	Classroom	01/2013-12/2013	1 Day(s)	0	0.0	Non-Academic
	Waypoint	Classroom	01/2013-12/2013	1 Hour(s)	0	0.0	Non-Academic

Job Skills Training & Development

	CPR/AED	Classroom	01/2013-12/2013	1 Day(s)	0	0.0	Non-Academic
--	---------	-----------	-----------------	----------	---	-----	--------------

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Crisis Communications Training	Classroom	01/2013-12/2013	1 Hour(s)	1	Combinable	Interdisciplinary/Elective
	Holiday Inn Club 101	Classroom	01/2013-12/2013	3 Hour(s)	0	0.0	Non-Academic
	Holiday Inn Club 101	Classroom	01/2013-12/2013	1 Hour(s)	0	0.0	Non-Academic
	Human Resources Systems Training: Manager Self-Service	Classroom	01/2013-12/2013	2 Hour(s)	0	0.0	Non-Academic
	IHG Rewards Club 101	Classroom	01/2013-12/2013	1 Hour(s)	0	0.0	Non-Academic
	Net Promoter Score 101	Classroom	01/2013-12/2013	1 Hour(s)	0	0.0	Non-Academic
	Sales & Marketing 101	Classroom	01/2013-12/2013	1 Hour(s)	1	Combinable	Interdisciplinary/Elective
	Signature Service	Classroom	01/2013-12/2013	4 Hour(s)	0	0.0	Non-Academic
	Social Media Care: Revinate	Classroom	01/2013-12/2013	1 Hour(s)	1	Combinable	Interdisciplinary/Elective
	Social Media Care: TripAdvisor	Classroom	01/2013-12/2013	2 Hour(s)	0	0.0	Non-Academic

Leadership Training & Development

	Building An Environment Of Trust	Self-Paced	01/2013-12/2013	3 Hour(s)	1.5	Combinable	Interdisciplinary/Elective
	Coaching For Peak Performance	Classroom/Self-Paced	01/2013-12/2013	4 Hour(s)	2	Combinable	Interdisciplinary/Elective
	Communicating With Impact	Self-Paced	01/2013-12/2013	3 Hour(s)	1.5	Combinable	Interdisciplinary/Elective
	Developing Others	Classroom/Self-Paced	01/2013-12/2013	4 Hour(s)	2	Combinable	Interdisciplinary/Elective
	Essentials Of Leadership	Self-Paced	01/2013-12/2013	2 Hour(s)	1	Combinable	Interdisciplinary/Elective
	Getting Started As A New Leader	Self-Paced	01/2013-12/2013	3 Hour(s)	1.5	Combinable	Interdisciplinary/Elective
	Human Resources Leadership Success	Classroom	01/2013-12/2013	5 Hour(s)	5	Combinable	Interdisciplinary/Elective
	Leading Change	Self-Paced	01/2013-12/2013	3 Hour(s)	1.5	Combinable	Interdisciplinary/Elective
	New Leader Transition Workshop	Classroom	01/2013-12/2013	4 Hour(s)	4	Combinable	Interdisciplinary/Elective
	Orange At Heart: Team Member Recognition Training	Classroom/Self-Paced	01/2013-12/2013	2 Hour(s)	0	0.0	Non-Academic
	Real Resolution (Leadership Version)	Classroom	01/2013-12/2013	4 Hour(s)	4	Combinable	Interdisciplinary/Elective
	Resolving Workplace Conflict	Classroom/Self-Paced	01/2013-12/2013	4 Hour(s)	2	Combinable	Interdisciplinary/Elective
	Stay Real: Leading The Guest Experience	Classroom	01/2013-12/2013	2 Day(s)	0	0.0	Non-Academic
	Training & Development Implementation & Strategy	Classroom	01/2013-12/2013	1 Hour(s)	0	0.0	Non-Academic

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
---------------	--------------	-----------------	-------------	---------------	------------------	---------------------	-----------------------------------

Department Trainer Training & Development

	Department Trainer Program: Monthly Meeting Series	Classroom	01/2013-12/2013	1 Hour(s)	0	0.0	Non-Academic
	Department Trainer Program: Train-The-Trainer	Classroom	01/2013-12/2013	2 Day(s)	13	0.5	Interdisciplinary/Elective
	Performance Observation	Classroom	01/2013-12/2013	2 Hour(s)	2	Combinable	Interdisciplinary/Elective
	Presentation Skills	Classroom	01/2013-12/2013	1 Hour(s)	1	Combinable	Interdisciplinary/Elective

Stay Real Cultural Training & Development

	Real Resolution (Team Member Version)	Classroom	01/2013-12/2013	4 Hour(s)	4	Combinable	Interdisciplinary/Elective
	Stay Real: Championing The Guest Experience	Classroom	01/2013-12/2013	2 Day(s)	0	0.0	Non-Academic
	Stay Real Champion Program: Monthly Meeting Series	Classroom	01/2013-12/2013	1 Hour(s)	0	0.0	Non-Academic

Personal Growth Training & Development

	Generations @ Work	Classroom	01/2013-12/2013	1 Hour(s)	1	Combinable	Interdisciplinary/Elective
	Image Excellence	Classroom	01/2013-12/2013	1 Hour(s)	0	0.0	Non-Academic
	The Human Side of Change Management	Classroom	01/2013-12/2013	1 Hour(s)	1	Combinable	Interdisciplinary/Elective
	Project Management	Classroom	01/2013-12/2013	1 Hour(s)	1	Combinable	Interdisciplinary/Elective
	Time Management	Classroom	01/2013-12/2013	1 Hour(s)	1	Combinable	Interdisciplinary/Elective

The University's Central Administration is located at 4035 S. Riverpoint Parkway Phoenix, AZ 85040. University of Phoenix is accredited by The Higher Learning Commission and is a member of the North Central Association. For additional information, contact The Higher Learning Commission, ncaahlc.org.