

University of Phoenix - Prior Learning Assessment - Corporate Articulation

UNITEDHEALTH GROUP



Credit Recommendation Guide (CRG)

The following courses have been evaluated by Corporate Articulation to potentially fulfill General Education or Elective credits for an Undergraduate Degree. In order to receive any of the credits recommended below, students should submit supporting documents to Prior Learning Assessment. For more information on PLA visit: ecampus.phoenix.edu/pla or contact the department toll free at 866-440-4707.

*NOTE: Fees are applicable for credits evaluated.

PLA will not award credit for certifications or coursework that duplicates the content of credits earned through PLA, transfer credit, National Testing Program credit or University of Phoenix.

Clock hour to semester credit hour conversions are made based on current academic standards as outlined in the academic policy of the University.

University of Phoenix Equivalency: (General Education or Elective category to which credit can be applied)

Combinable: Courses may only be combined with courses of similar content, modality and General Education/Elective areas.

Non-Academic: Lack of college level theory and/or principle necessary for credit recognition. Company specific and skill-based training.

Too Few Hours: Courses/training that cannot receive credit because they are less than 1 hour total in length. Similar content in a 1(+) hour timeframe may be eligible for credit.

Applicable Hours: Indicates the total amount of actual learning time. Any breaks or lunch time included in the initial clock hours have been removed.

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
*NOTE - THE ASTERISKS IN THE APPLICABLE HOURS COLUMN INDICATES PREVIOUSLY EVALUATED COURSES.							
8489	HARASSMENT PREVENTION TRAINING FOR MANAGERS	SELF-PACED	01/2006-12/2006	1-1.5	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
48643	CS415: SUCCESSFUL CUSTOMER RELATIONSHIPS FOR CCPS - ONE DAY	CLASSROOM	01/2006-12/2006	8	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
7023	NEW MANAGER ORIENTATION: UNDERSTANDING COMPENSATION PRACTICES	SELF-PACED	01/2005-12/2005	1	*	0	NON-ACADEMIC
10560	CS320: UFE (UNITED FRONT END) TRAINING	CLASSROOM	01/2005-12/2005	1	*	0	NON-ACADEMIC
11745	PR328.U: NEW COINSURANCE PROCESSING REFRESHER	CLASSROOM	01/2005-12/2005	1	*	0	NON-ACADEMIC
33031	MANAGING EMPLOYEE FAMILY AND MEDICAL LEAVES	SELF-PACED	01/2006-12/2006	1	*	0	NON-ACADEMIC
62271	OPERATIONAL EXCELLENCE STATISTICAL PROCESS CONTROL	SELF-PACED	01/2009-12/2009	1	*	0	NON-ACADEMIC

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87414	OPERATIONAL EXCELLENCE PROJECT TRACKING TOOL OVERVIEW	SELF-PACED	01/2008-12/2008	1	*	0	NON-ACADEMIC
94289	INFLUENCING WITHOUT AUTHORITY WEBCAST	CLASSROOM	01/2007-12/2007	1.25	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
189964	EMPLOYEE ENGAGEMENT WEBCAST	CLASSROOM	01/2008-12/2008	1.25	*	0	NON-ACADEMIC
8316	PR304: COMET CONVERSION TRAINING	CLASSROOM	01/2005-12/2005	40	*	0	NON-ACADEMIC
7020	NEW MANAGER ORIENTATION: MANAGING WITH HRDIRECT	CLASSROOM	01/2008-12/2008	1.5	*	0	NON-ACADEMIC
7022	NEW MANAGER ORIENTATION: HANDLING EMPLOYEE RELATIONS	CLASSROOM	01/2008-12/2008	1.5	*	0	NON-ACADEMIC
64474	BEHAVIORAL INTERVIEWING SKILLS	SELF-PACED	01/2005-12/2005	1.5	*	COMBINABLE	COMMUNICATION ARTS
79836	CRUCIAL CONVERSATIONS WEBCAST	CLASSROOM	01/2009-12/2009	1.5	*	COMBINABLE	COMMUNICATION ARTS
127779	YOU MAKE THE DIFFERENCE (COURSE D): OUR CULTURE AND VALUES	SELF-PACED	01/2008-12/2008	0.1	*	0	NON-ACADEMIC
64286	AUTOMATED ENTITLEMENT REVIEW TUTORIAL	SELF-PACED	01/2005-12/2005	0.25	*	0	NON-ACADEMIC
68112	E&I@WORK LESSON 6 - WHISTLE BLOWERS	SELF-PACED	01/2007-12/2007	0.25	*	COMBINABLE	INTERDISCIPLINARY/ ELECTIVE
108450	YOU MAKE THE DIFFERENCE (COURSE A): TODAY'S HEALTH CARE CHALLENGE	SELF-PACED	01/2008-12/2008	0.25	*	0	NON-ACADEMIC
7978	WORKING THROUGH CONFLICT	SELF-PACED	01/2008-12/2008	2.0-3.0	*	0	NON-ACADEMIC
7970	FOLLOWING UP TO SUPPORT IMPROVEMENT	SELF-PACED	01/2005-12/2005	2.0-3.0	*	0	NON-ACADEMIC
7972	CORE SKILLS FOR BUILDING COMMITMENT	SELF-PACED	01/2005-12/2005	2.0-3.0	*	0	NON-ACADEMIC
7979	COMMUNICATING AND LISTENING	SELF-PACED	01/2005-12/2005	2.0-3.0	*	0	NON-ACADEMIC
7019	NEW EMPLOYEE ORIENTATION	CLASSROOM	01/2005-12/2005	2	*	0	NON-ACADEMIC
16363	PR333.U: EDS5 & EDS6 TRAINING FOR UNET PROCESSORS	CLASSROOM	01/2007-12/2007	2	*	0	NON-ACADEMIC
48778	CS423: SENIOR SENSITIVITY FOR SBC CCPS	CLASSROOM	01/2007-12/2007	2	*	0	NON-ACADEMIC
108788	CS557: SENIOR SENSITIVITY TRAINING	CLASSROOM	01/2007-12/2007	2	*	0	NON-ACADEMIC

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127410	OPX SUPPLEMENTAL CHAMPION TRAINING - PROGRAM OVERVIEW	SELF-PACED	01/2008-12/2008	2	*	0	NON-ACADEMIC
93799	PR421: GENERAL MAHP CLAIM PROCESSING MAHP-GATED HMO	CLASSROOM	01/2006-12/2006	2.41	*	0	NON-ACADEMIC
8975	CS352: GE RETIREE TRAINING FOR CSRS	CLASSROOM	01/2009-12/2009	2.5	*	0	NON-ACADEMIC
114678	YOU MAKE THE DIFFERENCE (COURSE B): OUR COMPANY OVERVIEW	SELF-PACED	01/2008-12/2008	0.25	*	0	NON-ACADEMIC
125326	YOU MAKE THE DIFFERENCE (COURSE C): CONSUMER CENTRIC FOCUS	SELF-PACED	01/2008-12/2008	0.41	*	0	NON-ACADEMIC
93802	PR423: HEALTHCARE PROVIDER PROCESSING MAHP - GATED HMO	CLASSROOM	01/2006-12/2006	2	*	0	NON-ACADEMIC
11054	PR316: ICES ON-LINE TRAINING FOR PRODUCTION	CLASSROOM	01/2005-12/2005	3	*	0	NON-ACADEMIC
35841	PR307.U1: UNET PROMPT PAY INTEREST ON ADJUSTMENTS	CLASSROOM	01/2005-12/2005	3	*	0	NON-ACADEMIC
49918	BUSINESS-DRIVEN DEVELOPMENT AT UNITEDHEALTH GROUP	SELF-PACED	01/2005-12/2005	0.5	*	0	NON-ACADEMIC
40208	UHC OPERATIONAL EXCELLENCE (COURSE 2 OF 4) - OPERATIONAL EXCELLENCE AND YOU	SELF-PACED	01/2008-12/2008	0.5	*	0	NON-ACADEMIC
40209	UHC OPERATIONAL EXCELLENCE (COURSE 3 OF 4) - THE TOOLS OF OPERATIONAL EXCELLENCE	SELF-PACED	01/2008-12/2008	0.5	*	0	NON-ACADEMIC
40210	UHC OPERATIONAL EXCELLENCE (COURSE 4 OF 4) - A DATA-DRIVEN ORGANIZATION	SELF-PACED	01/2008-12/2008	0.5	*	0	NON-ACADEMIC
11341	JUST RIGHT SERVICE (1 OF 4) –VISION INTO ACTION	SELF-PACED	01/2008-12/2008	0.5	*	0	NON-ACADEMIC
17371	JUST RIGHT SERVICE (2 OF 4) – MY ROLE WITHIN JUST RIGHT SERVICE	SELF-PACED	01/2008-12/2008	0.5	*	0	NON-ACADEMIC
19780	JUST RIGHT SERVICE (3 OF 4) –THE TOOLS FOR JUST RIGHT SERVICE	SELF-PACED	01/2008-12/2008	0.5	*	0	NON-ACADEMIC
33428	JUST RIGHT SERVICE (4 OF 4) – DATA-DRIVEN ORGANIZATION	SELF-PACED	01/2008-12/2008	0.5	*	0	NON-ACADEMIC
66733	UNITED HEALTHCARE'S FIRST-TIME MANAGER SKILLS ONLINE TRAINING	SELF-PACED	01/2007-12/2007	0.5	*	0	NON-ACADEMIC