



# WellCare Health Plans, Inc.

## 2016 Credit Recommendation Guide

The following courses have been evaluated by Corporate Articulation to potentially fulfill General Education or Elective credits for an Undergraduate Degree. In order to potentially receive any of the credits recommended below, students should submit supporting documents to Prior Learning Assessment. For more information on PLA visit: [ecampus.phoenix.edu/pla](http://ecampus.phoenix.edu/pla) or contact the department toll free at 866-440-4707.

There are fees associated with your PLA submission. However, you may be eligible for PLA benefits. Please contact your Finance Advisor for more information.

PLA will not award credit for certifications or coursework that duplicates the content of credits earned through PLA, transfer credit, National Testing Program credit or University of Phoenix.

Clock hour to semester credit hour conversions are made by the University using current U.S. Department of Education standards.

**University of Phoenix Equivalency:** General Education or Elective category to which credit can be applied.

**Combinable:** Courses may only be combined with courses of similar content and General Education/Elective areas.

**Non-Academic:** Lack of college level theory and/or principle necessary for credit recognition. Company specific and skill-based training.

**Too Few Hours:** Courses/training that cannot receive credit because they are less than 1 hour total in length. Similar content in a 1(+) hour timeframe may be eligible for credit.

**Applicable Hours:** Indicates the total amount of actual learning time. Any breaks or lunch time included in the initial clock hours have been removed.

Updated: 11/27/2018

The credit awards shown are for informative purposes, state and program limits on Prior Learning Assessment credit may apply. Credit will be awarded for completion of the entire 2016 Essentials of Managed Health Care Program, not for individual courses.

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
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### 2016 WellCare Compliance Training Program

	2016 WellCare Compliance Training Program	Classroom / Self-Paced	01/2016-12/2016	26	Hour(s)	21	1.0	Interdisciplinary/Elective
WC101.20	Personal and Business Ethics	Classroom	02/2016-02/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC102.20	Personal and Business Ethics	Self-Paced	02/2016-02/2016	1	Hour(s)	0.5	Combinable	Interdisciplinary/Elective
WC201.20	Compliance Officers and Committees	Classroom	02/2016-02/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC202.20	Compliance Officers and Committees	Self-Paced	02/2016-02/2016	1	Hour(s)	0.5	Combinable	Interdisciplinary/Elective
WC1001.20	Compliance Management Practices	Classroom	03/2016-03/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC1002.20	Compliance Management Practices	Self-Paced	03/2016-03/2016	1	Hour(s)	0.5	Combinable	Interdisciplinary/Elective
WC401.20	Auditing and Monitoring	Classroom	03/2016-03/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective

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WC402.20	Auditing and Monitoring	Self-Paced	03/2016-03/2016	1	Hour(s)	0.5	Combinable	Interdisciplinary/Elective
WC501.20	Compliance Training and Education	Classroom	03/2016-03/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC502.20	Compliance Training and Education	Self-Paced	04/2016-04/2016	1	Hour(s)	0.5	Combinable	Interdisciplinary/Elective
WC601.20	Compliance Violations and Corrective Action	Classroom	04/2016-04/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC602.20	Compliance Violations and Corrective Action	Self-Paced	04/2016-04/2016	1	Hour(s)	0.5	Combinable	Interdisciplinary/Elective
WC701.20	Communication and Reporting	Classroom	04/2016-04/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC702.20	Communication and Reporting	Self-Paced	05/2016-05/2016	1	Hour(s)	0.5	Combinable	Interdisciplinary/Elective
WC801.20	Compliance Standards and Discipline	Classroom	05/2016-05/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC802.20	Policies and Procedures	Self-Paced	05/2016-05/2016	1	Hour(s)	0.5	Combinable	Interdisciplinary/Elective
WC301.22	HIPAA and Privacy - Information Security & Risk Mgmt.	Classroom	05/2016-05/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC302.20	HIPAA and Privacy	Self-Paced	05/2016-05/2016	1	Hour(s)	0.5	Combinable	Interdisciplinary/Elective
WC301.20	HIPAA and Privacy	Classroom	06/2016-06/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC302.21	HIPAA and Privacy - HITRUST	Self-Paced	06/2016-06/2016	1	Hour(s)	0.5	Combinable	Interdisciplinary/Elective
WC301.21	HIPAA and Privacy - HITRUST	Classroom	06/2016-06/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC301.23	HIPAA and Privacy – Access Control & Physical Security	Classroom	06/2016-06/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC301.24	HIPAA and Privacy – Data & Record Retention	Classroom	07/2016-07/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC301.25	HIPAA and Privacy – Network & Telco Security	Classroom	07/2016-07/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC301.26	HIPAA and Privacy – Malware & Social Engineering	Classroom	07/2016-07/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective
WC301.27	HIPAA and Privacy – Simple Crypto	Classroom	08/2016-08/2016	1	Hour(s)	1	Combinable	Interdisciplinary/Elective

### 2016 Essentials of Managed Health Care Program

	Classroom / Self-Paced	01/2016-12/2016	50	Hour(s)	30	2.0	Interdisciplinary/Elective
<b>2016 Essentials of Managed Health Care</b>							
Part 1: Introduction to Managed Health Care							
Chapter 1: A History of Managed Health Care and Health Insurance in the United States	Self-Paced	02/2016-02/2016	1	Hour(s)			Please see credit award above
WellCare Business Application	Classroom	02/2016-02/2016	1	Hour(s)			Please see credit award above
Chapter 2: Types of Health Insurers, Managed Health Care Organizations and Integrated Healthcare Delivery Systems	Self-Paced	02/2016-02/2016	1	Hour(s)			Please see credit award above

Course Number	Course Title	Delivery Method	Course Year	Course Length		Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	WellCare Business Application	Classroom	02/2016-02/2016	1	Hour(s)			Please see credit award above
	Part 1 - Introduction to Managed Health Care	Assessment	02/2016-02/2016	1	Hour(s)			Please see credit award above
	Part 2: Network Contracting and Provider Payment							
	Chapter 4: The Provider Network	Self-Paced	02/2016-02/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	02/2016-02/2016	1	Hour(s)			Please see credit award above
	Chapter 5: Provider Payment	Self-Paced	02/2016-02/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	02/2016-02/2016	1	Hour(s)			Please see credit award above
	Part 2 - Network Contracting and Provider Payment	Assessment	02/2016-03/2016	1	Hour(s)			Please see credit award above
	Part 3: Management of Utilization and Quality							
	Chapter 7: Basic Utilization and Case Management	Self-Paced	03/2016-03/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	03/2016-03/2016	1	Hour(s)			Please see credit award above
	Chapter 8: Fundamentals & Core Competencies of Disease Management	Self-Paced	03/2016-03/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	03/2016-03/2016	1	Hour(s)			Please see credit award above
	Chapter 9: Physician Practice Behavior and Managed Health Care	Self-Paced	03/2016-03/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	03/2016-03/2016	1	Hour(s)			Please see credit award above
	Chapter 10: Data Analysis and Provider Profiling in Health Plans	Self-Paced	03/2016-03/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	03/2016-03/2016	1	Hour(s)			Please see credit award above
	Part 3a - Management of Utilization and Quality	Assessment	04/2016-04/2016	1	Hour(s)			Please see credit award above
	Chapter 11: Prescription Drug Benefits in Managed Health Care	Self-Paced	04/2016-04/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	04/2016-04/2016	1	Hour(s)			Please see credit award above
	Chapter 12: Introduction to Managed Behavioral Healthcare Organizations	Self-Paced	04/2016-04/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	04/2016-04/2016	1	Hour(s)			Please see credit award above
	Chapter 13: Disease Prevention in Managed Health Care Plans and Chapter 14: Quality Management in Managed Care	Self-Paced	04/2016-04/2016	1	Hour(s)			Please see credit award above

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	WellCare Business Application	Classroom	04/2016-04/2016	1	Hour(s)			Please see credit award above
	Special Presentation: Advocacy & Community Based Programs at WellCare	Classroom	04/2016-04/2016	1	Hour(s)			Please see credit award above
	Part 3b - Management of Utilization and Quality	Assessment	05/2016-05/2016	1	Hour(s)			Please see credit award above
	Part 4: Sales, Finance and Administration							
	Chapter 16: Marketing and Sales	Self-Paced	05/2016-05/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	05/2016-05/2016	1	Hour(s)			Please see credit award above
	Chapter 17: Enrollment and Billing	Self-Paced	05/2016-05/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	05/2016-05/2016	1	Hour(s)			Please see credit award above
	Part 4a - Sales, Finance and Administration	Assessment	05/2016-05/2016	1	Hour(s)			Please see credit award above
	Chapter 18: Claims and Benefits Administration	Self-Paced	05/2016-05/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	05/2016-05/2016	1	Hour(s)			Please see credit award above
	Chapter 20: Member Services	Self-Paced	05/2016-05/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	06/2016-06/2016	1	Hour(s)			Please see credit award above
	Chapter 21: Operational Finance and Budgeting	Self-Paced	06/2016-06/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	06/2016-06/2016	1	Hour(s)			Please see credit award above
	Chapter 22: Underwriting and Rating	Self-Paced	06/2016-06/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	06/2016-06/2016	1	Hour(s)			Please see credit award above
	Chapter 23: Information Systems and Electronic Data Interchange in Managed Health Care	Self-Paced	06/2016-06/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	06/2016-06/2016	1	Hour(s)			Please see credit award above
	Part 4b - Sales, Finance and Administration	Assessment	06/2016-07/2016	1	Hour(s)			Please see credit award above
	Part 5: Special Markets							
	Chapter 24: Health Plans and Medicare	Self-Paced	06/2016-06/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	06/2016-06/2016	1	Hour(s)			Please see credit award above

Course Number	Course Title	Delivery Method	Course Year	Course Length		Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Chapter 25: Medicaid Managed Health Care	Self-Paced	07/2016-07/2016	1	Hour(s)			Please see credit award above
	WellCare Business Application	Classroom	07/2016-07/2016	1	Hour(s)			Please see credit award above
	Part 5 - Special Markets	Assessment	07/2016-07/2016	1	Hour(s)			Please see credit award above
	Special Presentation: Provider Profiling	Classroom	07/2016-07/2016	1	Hour(s)			Please see credit award above
	Comprehensive Final	Assessment	07/2016-08/2016	1	Hour(s)			Please see credit award above

The University's Central Administration is located at 4035 S. Riverpoint Parkway Phoenix, AZ 85040. University of Phoenix is accredited by The Higher Learning Commission and is a member of the North Central Association. For additional information, contact The Higher Learning Commission, [ncahlc.org](http://ncahlc.org).

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