

WISCONSIN HOSPITALITY GROUP, LLC

1996-2012 Credit Recommendation Guide

The following courses have been evaluated by Corporate Articulation to potentially fulfill General Education or Elective credits for an Undergraduate Degree. In order to receive any of the credits recommended below, students should submit supporting documents to Prior Learning Assessment. For more information on PLA visit: ecampus.phoenix.edu/pla or contact the department toll free at 866-440-4707.

There are fees associated with your PLA submission. However, you may be eligible for PLA benefits. Please contact your Finance Advisor for more information.

PLA will not award credit for certifications or coursework that duplicates the content of credits earned through PLA, transfer credit, National Testing Program credit or University of Phoenix.

Clock hour to semester credit hour conversions are made by the University using current U.S. Department of Education standards.

University of Phoenix Equivalency: General Education or elective category to which credit can be applied.

Combinable: Courses may only be combined with courses of similar content and General Education/Elective areas.

Non-Academic: Lack of college level theory and/or principle necessary for credit recognition. Company specific and skill-based training.

Too Few Hours: Courses/training that cannot receive credit because they are less than 1 hour total in length. Similar content in a 1(+) hour timeframe may be eligible for credit.

Applicable Hours: Indicates the total amount of actual learning time. Any breaks or lunch time included in the initial clock hours have been removed.

Updated: 06/22/2012

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
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Leadership Foundation Training

	Keeping the Good Ones	Classroom	01/2002-12/2012	4 Hour(s)	4	Combinable	Interdisciplinary/Elective
	Win/Win Management	Classroom	01/2000-12/2012	1.5 Hour(s)	1.5	Combinable	Interdisciplinary/Elective
	Selecting Service Performers	Classroom	01/1996-12/2012	3.75 Hour(s)	3.75	Combinable	Interdisciplinary/Elective
	Coaching Styles	Classroom	01/2002-12/2012	2.75 Hour(s)	2.75	Combinable	Interdisciplinary/Elective
	The Difficult Guest	Classroom	01/2002-12/2012	1.5 Hour(s)	1.5	Combinable	Interdisciplinary/Elective
	Harassment in the Workplace	Classroom	01/1996-12/2012	2 Hour(s)	0	0.0	Non-Academic
	Neighborhood Expert TTT	Classroom	01/2001-12/2012	2.25 Hour(s)	2.25	Combinable	Interdisciplinary/Elective
	Maximizing Profitability 1 and 2	Classroom	01/2004-12/2012	3.5 Hour(s)	3.5	Combinable	Interdisciplinary/Elective

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Effective Payroll Management	Classroom	01/2002-12/2012	1 Hour(s)	0	0.0	Non-Academic
	Handling Risk Management	Classroom	01/1997-12/2012	1 Hour(s)	0	0.0	Non-Academic
	Inventory Xpress 1 and 2	Classroom	01/2004-12/2012	3 Hour(s)	0	0.0	Non-Academic
	Concepts of Squirrel	Classroom	01/2005-12/2012	2 Hour(s)	0	0.0	Non-Academic

Basic Management Training Program

	The Role of the Manager	Classroom	01/1999-12/2012	2.25 Hour(s)	2.25	Combinable	Interdisciplinary/Elective
	C.H.A.M.P.S.	Classroom	01/2002-12/2012	1.5 Hour(s)	0	0.0	Non-Academic
	Managing Progressive Discipline	Classroom	01/1999-12/2012	2.25 Hour(s)	2.25	Combinable	Interdisciplinary/Elective
	Service Management	Classroom	01/1999-12/2012	4 Hour(s)	4	Combinable	Interdisciplinary/Elective
	Principles of Marketing	Classroom	01/1999-12/2012	2 Hour(s)	2	Combinable	Interdisciplinary/Elective
	Harassment in the Workplace	Classroom	01/1996-12/2012	2 Hour(s)	0	0.0	Non-Academic
	Orientation and Training	Classroom	01/1999-12/2012	2.75 Hour(s)	2.75	Combinable	Interdisciplinary/Elective
	Team Meeting	Classroom	01/2002-12/2012	1.25 Hour(s)	1.25	Combinable	Interdisciplinary/Elective
	Effective Payroll Management	Classroom	01/2002-12/2012	1 Hour(s)	0	0.0	Non-Academic
	Handling Risk Management	Classroom	01/1997-12/2012	1 Hour(s)	0	0.0	Non-Academic
	Fish!	Classroom	01/2003-12/2012	1.25 Hour(s)	0	0.0	Non-Academic
	Performance Appraisal	Classroom	01/1999-12/2012	2 Hour(s)	2	Combinable	Interdisciplinary/Elective
	Product Quality Management	Classroom	01/1999-12/2012	2 Hour(s)	2	Combinable	Interdisciplinary/Elective
	Crew Staffing	Classroom	01/1999-12/2012	3.5 Hour(s)	3.5	Combinable	Interdisciplinary/Elective
	Change Management	Classroom	01/2001-12/2012	1.25 Hour(s)	1.25	Combinable	Interdisciplinary/Elective

WHG General Course Curriculum

	Business Writing	Classroom	01/2002-12/2012	3 Hour(s)	3	Combinable	Interdisciplinary/Elective
	Developing an Action Plan	Classroom	01/2002-12/2012	1 Hour(s)	1	Combinable	Interdisciplinary/Elective
	Leadership Vs. Management	Classroom	01/2002-12/2012	5 Hour(s)	5	Combinable	Interdisciplinary/Elective
	Living A Stress-Resilient Life	Classroom	01/2005-12/2012	1.5 Hour(s)	0	0.0	Non-Academic

Course Number	Course Title	Delivery Method	Course Year	Course Length	Applicable Hours	Credits Recommended	University of Phoenix Equivalency
	Time Management Seminar	Classroom	01/2000-12/2012	2 Hour(s)	2	Combinable	Interdisciplinary/Elective
	Managing Generation "X"	Classroom	01/2001-12/2012	3 Hour(s)	3	Combinable	Interdisciplinary/Elective
	Managing Generation "Y"	Classroom	01/2001-12/2012	3 Hour(s)	3	Combinable	Interdisciplinary/Elective
	Servsafe	Classroom	01/2001-12/2012	8.5 Hour(s)	0	0.0	Non-Academic
	Barcode	Classroom	01/2001-12/2012	4.5 Hour(s)	0	0.0	Non-Academic
	High Impact Coaching	Classroom	01/1999-12/2012	17 Hour(s)	17	1.0	Interdisciplinary/Elective
	High Impact Coaching 2	Classroom	01/1999-12/2012	17 Hour(s)	17	1.0	Interdisciplinary/Elective