Graduate Mediation Certificate

Assist others in resolving conflict.

Learn how to become an effective — but neutral — problem-solver who can facilitate discussions between individuals with opposing points of view to help guide them toward mutual understanding. Our Graduate Mediation Certificate (G-MDT) program is designed for students who previously earned a bachelor’s degree in any area of study and are now seeking a deeper understanding of conflict resolution for a variety of settings.

Students will learn how to approach conflict with a “mediation mindset” along with the skills required to maintain objectivity as a neutral facilitator of the mediation process. The program will also survey the various types of dispute resolution and address the key issues and current research in the mediation process, including the dynamics of culture and gender and legal and ethical issues.

The Graduate Mediation Certificate program is a certificate program that provides a foundation and overview of mediation practice. This program does not prepare a student for any type of professional certification or licensure as a mediator or counselor.

Learn tangible skills:
- Communicate effectively.
- Understand sources of disputes.
- Examine adverse facilitation.
- Analyze conflict resolution techniques.

Study a solid core curriculum:
- Scope of practice
- Cultural and gender dynamics
- Legal and ethical issues
- Applications and settings of mediation

Our certificate program prepares graduates for a variety of careers in the public and private sector, such as:
- Arbitration
- Government (courts, community outreach, etc.)
- Conciliation
- Private consultation

See reverse for more information.
### Benefits of being a Phoenix:
- Faculty average 18 years of experience in human services, social services or counseling.
- Connect with our alumni network of 890,000 graduates.
- Take classes online or on campus.

The Graduate Mediation Certificate requires 12 credits, which come from the following courses:

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
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<tbody>
<tr>
<td>MDT 520</td>
<td>Foundations of Mediation I</td>
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<tr>
<td>MDT 521</td>
<td>Foundations of Mediation II</td>
</tr>
<tr>
<td>MDT 522</td>
<td>Cultural and Gender Dynamics in Mediation</td>
</tr>
<tr>
<td>MDT 523</td>
<td>Legal and Ethical Issues in Mediation</td>
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</tbody>
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For more information about our on-time completion rates, the median debt of students who completed the program, and other important information, please visit our website at [http://www.phoenix.edu/programs/continuing-education/certificate-programs/human-services/g-mdt.html](http://www.phoenix.edu/programs/continuing-education/certificate-programs/human-services/g-mdt.html).

While widely available, not all programs are available in all locations or in both online and on-campus formats. Please check with a University Enrollment Representative.

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