

UNIVERSITY OF PHOENIX Campus-Based Classes Moving Temporarily Online

March 13, 2020

Dear Students,

Recently you received a message from University of Phoenix President Peter Cohen related to the institution's response to COVID-19. I would like to update you on our current plans as related to classes being taught at our local campuses.

As a student actively enrolled – or beginning a course soon – in one of our campus-based programs, we have decided to take steps prudent to minimize the risk to your safety while providing minimal disruption to your ability to continue learning as we work through this fluid situation.

Beginning **Monday, March 16**, we are transitioning instruction for our campus-based courses into a virtual format for class sessions being held between **March 16** and **April 3**. During this time period, your classes will still meet on the same date and time as originally scheduled, but instead of physically attending the course session at your local campus, you will participate in your class and meet attendance by joining a virtual session using *the Blackboard Collaborate Course Room* tool in the online classroom that you use today.

Further information with detailed instructions on how to access and use the Blackboard Collaborate Course Room will be sent to you soon, but we wanted to make you aware of this transition in advance so that you can prepare for this change. In the interim, here are the key things you need to know:

- Your class will meet on the same date and time as it is normally scheduled to minimize any disruption to the pre-existing commitments and plans you have built into your busy life in order to go to school
- The Blackboard Collaborate Course Room is already natively located in our learning management system – where you already go to access your course materials, submit assignments, and see your grades – and you already have access to this tool and may have also used it prior to this point in time
- This change is expected to be temporary; as the University continues to monitor the latest credible medical information concerning COVID-19, we will provide you updates in the event that we adjust the dates for this transition

- In certain instances, some students in specific programs leading to licensure may not be able to attend courses virtually due to licensure or regulatory requirements – in this scenario, these students will be contacted individually by the University for specific options available to them
- This modification only affects our campus-based students, and our existing online students will experience no change to the structure and delivery of their courses
- If you need an accommodations due to this transition, please submit a [referral](#) to the disability services office

Currently, our campuses remain open. Students may continue to utilize our campuses to attend class and utilize the Student Resource Centers, even though instruction will be delivered through Blackboard Collaborate. Should this situation change, we will notify you immediately. We ask that you use your best judgment and only come to campus if you need to and are feeling well. We ask students, faculty and staff to practice appropriate precautions including social distancing, washing their hands frequently, and covering coughs and sneezes.

We are committed to your safety as well as that of our faculty and staff. For any questions about this change, please reach out to your Academic Counselor or the staff at your local campus. For technical questions regarding Blackboard Collaborate, contact the technical support team at 877-832-4867. For the latest information concerning the University's response to COVID-19, please visit our microsite at www.phoenix.edu/COVID19.

Thank you for your flexibility during this time, and we look forward to continuing to support you as you pursue your dreams of higher education. Stay well!

Randy Lichtenfeld
Senior Vice President, Campus Services