

UNIVERSITY OF PHOENIX: Voluntary Work-from-Home Policy for UOPX Employees

March 16, 2020

Dear Students,

Exercising an abundance of caution, and in order to do our part to help minimize the spread of COVID-19, University of Phoenix yesterday, March 15, instituted a voluntary work-from-home policy for our employees across the nation. Employees are encouraged to work from home immediately; but, have the option to still come into our offices and campuses, which remain open for now. If we should determine that an office or campus will be closed, we will communicate this to you immediately via email or text, as well as on eCampus and on the special microsite we've set up at www.phoenix.edu/COVID19.

UOPX facilities are receiving multiple deep, industrial-strength cleanings throughout each day, and are equipped with numerous hand-sanitizing units as well as access to sinks with soap and water. Our leadership is evaluating daily, based upon frequent conversations with local, state and national health authorities, the option to close all of our offices and campuses at some point, if necessary.

The University made the decision to move expeditiously to a work-from-home option for our employees after the World Health Organization declared the novel coronavirus a global pandemic this past week, and the number of confirmed cases in the United States increased dramatically.

Having pioneered online learning more than 30 years ago, the majority of our students are already online and will experience no disruption in access to coursework and progression toward degree completion. A smaller segment of our student body who access classes at one of our ground campuses moved to virtual format using Blackboard Collaborate **today, March 16**, and will continue in that modality until **April 3**, at which time the University will assess the status of the pandemic and take appropriate steps.

During this period of time, we ask for your patience as you interact with our employee teams as they adjust to a work-from-home environment. Please excuse barking dogs or laughing children, as our teams adapt their homes to also be their office space. Our staff stand ready and available to help and support you during this uncertain time.

The health and safety of our students, faculty and staff, as well as the communities which we serve, is of great importance to us, and we feel these are prudent and necessary steps to take given the current environment and the associated risks.

Please contact your Academic Counselor with any questions you may have, and continue to access the special microsite we've set up, again at www.phoenix.edu/COVID19.

Stay healthy!

Peter Cohen
President