

UNIVERSITY OF PHOENIX: *Temporary* Closure of Campuses and Service Centers

March 17, 2020

Dear Campus-based Students,

As we've communicated to you over the last several days, we are reacting daily to the unprecedented evolution of the COVID-19 pandemic. As you know, the University made the decision to cease all face-to-face instruction as of Monday, March 16, and move our campus-based students to a virtual learning environment. We also on Monday encouraged our employees to take advantage of our new, temporary work-from-home policy, to help mitigate the spread of the novel coronavirus in the communities in which we live and work.

As of today—and driven by the very recent decisions of health and government officials in the communities in which we operate physical facilities—University of Phoenix made the decision to **temporarily** close all campuses and services centers. Some will close sooner than others, due to municipalities that have invoked curfews or other “shelter in place” protocols.

Here is the timeline for University of Phoenix **temporary** campus and service center closures; these facilities will be closed through April 3, 2020; however, this date may be adjusted based upon ongoing developments. Despite these **temporary** campus location closures, our campus-based students will continue their studies through our Blackboard Collaborate virtual learning environment, and our online students will continue as they currently do.

The University will continue to evaluate official guidance as to the status of the pandemic in the communities where we service our students. We will work to keep you apprised of current information and any changes to this the timing. We thank you for your understanding and support through this process.

- Closing **temporarily** beginning tomorrow, Wed., March 18, 2020:
 - Livermore, CA
 - San Jose, CA
 - Temple Terrace, FL
 - Jersey City, NJ
 - Las Vegas, NV
 - Philadelphia, PA
 - Tukwila, WA
- Closing **temporarily** beginning Fri., March 20; all facilities in the following states—unless specifically noted above:
 - Arizona
 - California

- Colorado
- Florida
- Georgia
- Hawaii
- Illinois
- New Mexico
- North Carolina
- Texas
- Utah
- Virginia

Please Note: we continue to operate through our online platform and virtual environment, and students will continue to receive services through our electronic library, be able to connect with student support services for academic and finance advising, and access technical support. We remain committed to supporting you every step of the way on your educational journey with University of Phoenix.

For any questions about this change, please reach out to your Academic Counselor. For the latest information concerning the University's response to the COVID-19 pandemic, please visit our microsite at www.phoenix.edu/COVID19. We are committed to your safety as well as that of our faculty and staff.

Stay well!

Raghu Krishnaiah
Chief Operating Officer