

**SUBJECT LINE: University of Phoenix's Response to COVID-19**

**HEADLINE: Our Response to COVID-19**

March 18, 2020

Dear Alumni,

We know that COVID-19 is on everyone's mind, and we want to assure you that University of Phoenix is doing its part to help minimize the spread of the illness.

Exercising an abundance of caution and to keep our students, alumni, employees and community safe, the University instituted the following:

- All alumni in-person events are postponed for the next three months, this includes chapter events and homecoming. In some cases, we are exploring virtual options.
- On March 16, employees were encouraged to work from home immediately; however, the University remains open and students are accessing coursework and progressing toward degrees.
- Students who access classes at one of our ground campuses have been moved to a virtual format until further notice.
- As things can change daily, we've set up a community microsite for future updates: [www.phoenix.edu/COVID19](http://www.phoenix.edu/COVID19).

Your Alumni Association is still functioning, as always. Our team stands ready and available to help and support you the best we can during this uncertain time.

If you have any questions, please email the Alumni Association at [alumni@phoenix.edu](mailto:alumni@phoenix.edu).

The health and safety of our community is of great importance to us, and we feel these are prudent and necessary steps to take given the current environment and the associated risks.

Stay healthy!

Peter Cohen  
President