

UNIVERSITY OF PHOENIX

Notice to Students Regarding Continuation of Campus-based Courses, Temporarily, via our virtual Blackboard Collaborate Classroom Through **Spring 2021**, and Limited Service Hours Available at Student Resource Centers beginning **January 11, 2021**

November 11, 2020

Greetings,

Congratulations on all that you have accomplished this year, despite the many challenges that you have faced in 2020. Your grit, focus, and determination have kept you on track to achieve your goals. As the university continues to develop plans to support your efforts, this update will provide you with the latest information on virtual instruction and re-opening of our Student Resource Centers.

Due to the COVID-19 pandemic's persistence, and the different approaches state and local authorities are taking to minimize the spread of the virus in their regions, we have made the decision to continue instruction for our campus-based courses using a virtual format through **Spring 2021**. We will continue to actively monitor the situation to determine if, during the Spring 2021 timeframe (but no sooner than March 31, 2021), we will be able to safely return to in-person instruction. This decision to continue in a virtual format, while a temporary situation driven by the circumstances of the pandemic, continues to reflect our commitment to prioritize the safety of our students, faculty, and staff as we take steps to minimize risk, while reducing disruption to our local campus students and faculty.

While campus-based courses will continue to meet virtually in Blackboard Collaborate through **Spring 2021**, we are tentatively planning to reopen our Student Resource Centers, contingent upon local city, county, and state health orders, for current students on **January 11, 2021** with limited hours and service. In mid-December, you will receive a communication from us as to whether the location nearest you will be open and what hours it will be open. Strict safety and health measures, as outlined by the Centers for Disease Control and Prevention (CDC,) will be required to be followed.

By calling or emailing ahead to confirm availability of space, you will have access to our:

- Student Resource Center facilities, including Wi-Fi, computers, and quiet study space
- In-person staff support from Campus Operations Staff

Due to social distancing requirements, there will be limited space availability. Please contact your local campus in advance to ensure there is adequate space at the time you wish to visit. In the event there are other students waiting to use the Student Resource Center, a time limit will be necessary.

As noted above, we will be following CDC, city, county, and state guidelines to create a new campus environment when you return. If you choose to visit the Student Resource Center, please allow additional time when you arrive. The following entrance protocol procedures will be in place:

- Face coverings are required, at all times. If you forget to bring one with you, we will provide one.
- When you arrive, security will ask you some health screening questions about your recent health, and if you have interacted with anyone displaying virus-related symptoms or who has

been confirmed or presumed to have contracted COVID-19. To speed up this process, you can answer the "COVID-19 Self-Assessment" questions in advance on our new Phoenix Safe App. Simply download Phoenix Safe to your phone and click the COVID-19 banner to begin. Click to download [Phoenix Safe from the Apple App Store](#) or [Phoenix Safe from Google Play](#).

- Your temperature will be taken using a contactless device. If you are showing a temperature of 100.4 F (100 F for San Diego, Texas, Pasadena, and Livermore locations,) you will not be permitted to enter the campus.

In addition, we will limit the number of students inside of our Student Resource Center based on social distancing requirements. We will have additional hand sanitizing stations available, and additional cleaning protocols have been adopted to be sure that each computer station is sanitized between uses. Some of the amenities in shared spaces may not be available, such as coffee and water, so please plan to bring your own.

We are proud of your continued persistence and progress toward your ultimate goal, despite the challenges that you have faced. Below are additional links for resources to support your virtual student experience:

- For the latest information concerning the University's response to COVID-19, visit our microsite at <https://www.phoenix.edu/news/covid19.html>
- Explore career resources through our [Phoenix Link](#) system
- Access upcoming virtual events on our [National Events Calendar](#)
- Stay connected to your local Campus or Community [Facebook Group](#)

We remain committed to your safety as well as that of our faculty and staff. If you have any questions, please reach out to a Campus Services Representative or your Academic Counselor. For technical questions regarding Blackboard Collaborate, please contact the Technical Support team at 877-832-4867.

Thank you and stay well!

Bob Eoff
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