

UNIVERSITY OF PHOENIX Response to COVID-19

March 12, 2020

Dear Students,

The Coronavirus is garnering extensive media attention. You can't turn on a TV, radio or log onto a news site without it being one of the top stories, which may make it seem that it won't be long before we're all impacted. That's not likely, according to numerous, credible medical sources, principally among them the [Centers for Disease Control and Prevention](#), or CDC, as well as the [World Health Organization](#) (WHO) and many others. That said, we should take the Coronavirus very seriously, just like it's critical that we take the flu seriously every year.

At University of Phoenix, we are doing several things to ensure we stay on top of the latest news regarding the Coronavirus:

- Members of the University's Security Operations Team are participating in regular local meetings and briefings with public health professionals, who are receiving updates directly from the CDC. These meetings ensure that we are getting regular updates from government officials on the front line of this pandemic.
- We have posted informational flyers from the CDC at all of our locations around the US. The flyers provide tips and links to resources about the Coronavirus.
- At all of our locations, we have increased the already thorough cleaning and disinfecting we do on a daily basis to keep germs at bay. And, we've added additional hand-sanitizing units.

While news continues to evolve, the best way to protect yourself is to proactively practice good hygiene behaviors that help to prevent the spread of illnesses. The [CDC](#) lists the following tips:

- Avoid close contact with people who are sick;
- Avoid touching your eyes, nose and mouth;
- Stay home when you are sick;
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash;
- Clean and disinfect frequently touched objects and surfaces using regular household cleaning spray or wipes;
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
- Choose to elbow-bump rather than shake hands.

Some of you may be wondering if we plan to continue to keep our campus locations open and hold events like commencements. At this point in time, we are evaluating those decisions carefully and discussing daily. If we should determine it necessary to cancel or delay any event, or temporarily limit access to our physical campuses, we will notify you immediately through multiple communication pathways, including email, e-Campus and Facebook groups. We have also set up a

microsite that you can access for information at www.phoenix.edu/COVID19. We will be updating the site regularly. Fortunately, we are a predominantly online university and can pivot easily to deliver instruction online, temporarily, for those who typically attend classes in-person. Please monitor the microsite or your email and social media for further information.

If you have questions about the Coronavirus, please visit the [CDC's website](#); it is quite comprehensive and a valuable source of truth. If you have questions specific to our facilities or upcoming events, please contact our Security Operations Center at soc@phoenix.edu.

If you are ill, please reach out to your academic counselor and faculty; they will make accommodations as much as possible to ensure you have time to get well.

Thank you and stay well!

Peter Cohen
President